

# PROACTIVE MONITORING

Proactive Monitoring is a feature that provides email and SMS notifications in the event that the content you published doesn't reach the players, or players on your network fail to connect.

We created this feature so that Administrators can manage their network more efficiently, and with the confidence that they will be alerted to any potential problems without needing to access the Signagelive user interface.

If you or your team need to stay informed on the move, Proactive Monitoring is for you. Add as many users from your network to Proactive monitoring and let your users dictate how they are alerted.

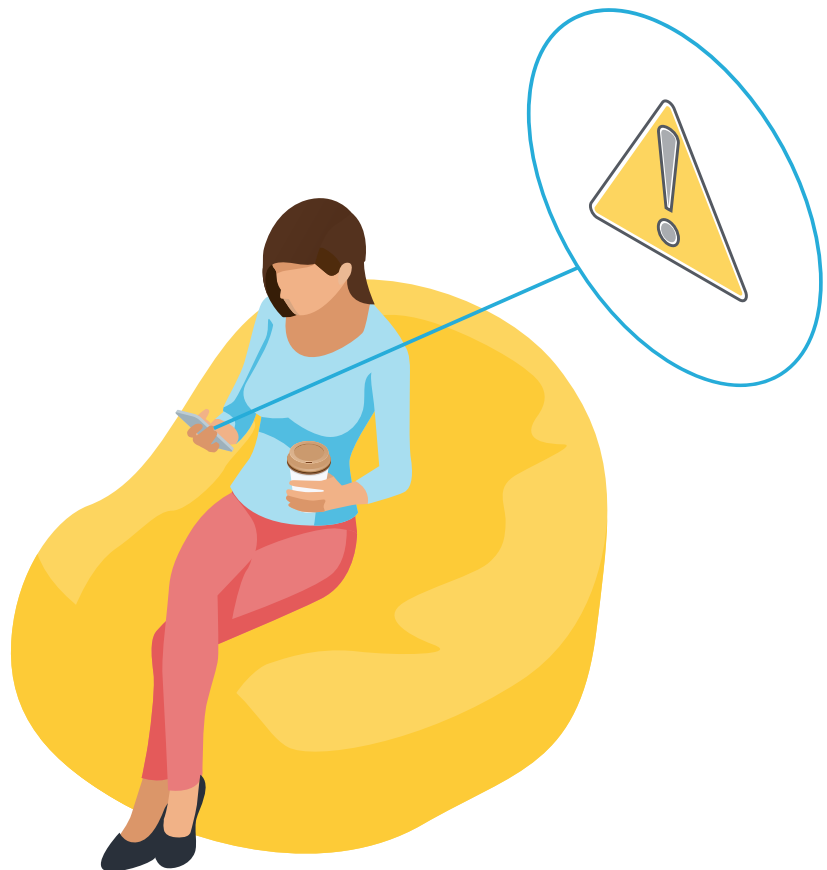
## PROACTIVE MONITORING OFFERS:

- The ability to respond immediately to issues, without relying on the customer or end user to alert you to them first.
- Peace of mind. Unless you receive an alert, then everything is running as it should. This allows you to focus on other areas important to your business.



“Easy to manage our digital signage in multiple locations by multiple users. They have a compartmentalised permissions system for individual elements, making it easy to limit permissions where necessary. Multiple users upload content and edit playlists, publishing them as they make edits.”

Eric B.



## FLEXIBLE NOTIFICATION TIMES

Each user in Signagelive can dictate whether they want email or text alerts and what causes the alert. A user can configure emails for their workday and text alerts for out of office hours or vice versa.



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